

LAMINATE Maintenance & Care Instructions for VividWOOD Products

MAINTAINING AND PROTECTING YOUR FLOOR:

1. As with any fine floor covering, care should be taken when moving heavy furniture or appliances back into the room. Use wood panels to protect the floor when rolling heavy appliances back into place.
2. Proper floor protectors must be used under any furniture which is regularly moved, or which is heavy and may dent the floor.
3. Non-staining, non-rubber backed protective mats must be used under rolling office chairs, and any rolling furniture and/or carts need to have wide, flat wheels.
4. Protective walk off mats should be used at all exterior doors.
5. Oil and petroleum-based driveways can stain the surface of the floor. Do not track petroleum-based products onto the floor.
6. Sweep or vacuum the floor regularly to remove dirt/grit. Do not use a vacuum with a revolving beater bar, floor scrubbers, steam cleaners, jet mops, buffers, or like type products.
7. Area rugs cannot include rubber backing and/or a rough textured backing, or the chemistry in some rubber backing can bleed into the surface of the protective coating leaving a stain that is impossible to remove. As for rough textured backing, it can/will scratch the floor's surface. (Note: We recommend rugpadusa.com as your source for rug pads that are compatible with laminate type floors.
8. Protect the floor from direct sunlight by using appropriate window coverings and/or UV tinted film.
Note :Before applying UV tinted film to double and/or triple pane windows, consult with the window manufacturer for guidance and/or approval.
9. VividWOOD Flooring should be vacuumed once a week (or as need- ed), dust mop once or twice a week (or as needed), wet clean, up to once a week or less using distilled water only (sprayed onto a microfiber cleaning mop) as most tap water contains hard water deposits that will adhere to the surface of the floor and overtime will make the floor look dull and dingy. Note: Damage resulting from the use of non-recommended flooring cleaners, excessively wet maintenance or from using detergents, abrasive cleaners, soaps of any kind, waxes or polish are not covered by the products limited warranty.
- !0. The use of residential steam mops on this product is allowed. Use at lowest power with a suitable soft pad and do not hold a steam mop on one spot for an extended period of time (longer than 5 minutes). Referred to this steam mops manufacture instructions for proper usage.

VividWOOD Flooring is designed to have increased resistance to moisture and is much more dimensionally stable compared to solid and/or engineered wood flooring products. However, since we incorporate the use of wood fiber into our VividWOOD Flooring and the flooring is considered to be of a “hygroscopic” nature which simply means it can/will absorb and/or release moisture due to the following influences: Changes in temperature and relative humidity outside the specified range for optimal dimensional stability, improper maintenance, lack of or insufficient moisture mitigation system(s), and/ or installing the flooring over a wet substrate/subfloor are likely sources of unwanted moisture which can be absorbed into the flooring thereby resulting in expansion of the individual planks (the floor as a whole), which can result in cupping and/or buckling of the floor which if were to occur, would not be covered under Vivid Floors limited warranty program.